

# Town of Ohatchee Collection Guidelines

Meridian Waste is proud to be your environmental services provider! Refer to the guidelines below for essential information about your services and visit [MeridianWaste.com/OhatcheeAL](https://MeridianWaste.com/OhatcheeAL) for the latest news and updates to guidelines and collection schedules.

## Prepare for Pickup

**Collection Day:** Once per week. Your collection day is listed on your cart lid.

**Set Out Time:** Carts must be **placed curbside the night before or by 6:00 AM** on your collection day to ensure service.

**Materials:** All waste materials must be **BAGGED** and **contained INSIDE** your 95-gallon Meridian Waste/ADSI cart to limit trash spillage during collection. To help with excess bags, customers can rent an additional cart (contact Customer Care for details).

## Holiday Schedule

If the holiday falls on or prior to your regular collection day, pick-up will be delayed by one day through the end of that week.

**Holidays Observed:** New Year's Day, Memorial Day, Independence Day (July 4th), Labor Day, Thanksgiving Day, and Christmas Day.

## Cart Placement

Carts MUST be **LESS THAN three (3) ft.** from the curb and MUST be **AT LEAST five (5) ft. away** from any nearby standing objects (this includes mailboxes, vehicles, and other waste containers).



**HAZARDOUS WASTE is NOT PERMITTED**

## Garbage

- Collected **weekly** (Monday–Friday)
- 95-gallon Meridian Waste/ADSI cart
- **Materials Accepted:** Containerized, non-hazardous municipal solid waste.

## Fees & Payments

You will not receive an invoice from Meridian Waste. Fees for garbage collection are collected by the Town of Ohatchee.

## We're Here to Help!

To sign up for service or questions about your account, contact the Town of Ohatchee.

For general service questions, please contact our friendly Customer Care team directly by calling toll free at **1-866-440-3983** or by emailing [CustomerCareAlabama@MeridianWaste.com](mailto:CustomerCareAlabama@MeridianWaste.com).

## Sign Up for Service Alerts

Stay in the know—sign up for email and/or text alerts so we can notify you in the event of inclement weather, holidays, or other factors that might interrupt your service. Sign up at:

[MeridianWaste.com/Service-Alert-Signup](https://MeridianWaste.com/Service-Alert-Signup)

**More Information:** [MeridianWaste.com/OhatcheeAL](https://MeridianWaste.com/OhatcheeAL)  
**Email:** [CustomerCareAlabama@MeridianWaste.com](mailto:CustomerCareAlabama@MeridianWaste.com)  
**Customer Care (Toll-Free):** 1-866-440-3983

