

# City of Cleveland Collection Guidelines

Meridian Waste is proud to be your environmental services provider! Refer to the guidelines below for essential information about your services and visit [MeridianWaste.com/ClevelandMS](https://MeridianWaste.com/ClevelandMS) for the latest news and updates to guidelines and collection schedules.

## Prepare for Pickup

**Collection Day:** 2x weekly garbage pick-up. Collection days are listed on your cart lid.

**Set Out Time:** Carts must be **placed curbside the night before or by 6:00 AM** on your collection day to ensure service.

**Materials:** All waste materials must be **BAGGED to limit trash spillage during collection** and **contained INSIDE** your 95-gallon cart. If your cart is full, additional tied bags (35 lb. or less) can be placed beside the cart. If you regularly have excess bags, extra carts are available for purchase; please contact the City Clerk Office at **662-846-1471** for details.

## Holiday Schedule

If the holiday falls on or prior to your regular collection day, pick-up will be delayed by one day through the end of that week.

**Holidays Observed:** New Year's Day, Memorial Day, Independence Day (July 4th), Labor Day, Thanksgiving Day, and Christmas Day.

## Cart Placement

Carts **MUST** be **LESS THAN five (5) ft.** from the curb and **MUST** be **AT LEAST five (5) ft. away** from any nearby standing objects (this includes mailboxes, vehicles, and other waste containers). The cart handle should point into the road, ready to be pulled toward the truck during collection.



**HAZARDOUS WASTE is NOT PERMITTED**

## Garbage

- Collected **twice per week** (Monday–Friday)
- 95-gallon Meridian Waste/ADSI cart
- **Materials Accepted:** Containerized, non-hazardous municipal solid waste.

## Yard Waste

- Collected on **2nd collection day each week**
- **Materials Accepted:** BAGGED leaves, weighing no more than 40 lb. per bag. Tree trimmings up to five (5) ft. long and 10 inches in diameter, weighing no more than 50 lb.
- **Quantity Limits:** Tree trimmings limited to five (5) cubic yards per week.

## Fees & Payments

You will not receive an invoice from Meridian Waste. Fees for garbage collection are collected by the City of Cleveland.

## We're Here to Help!

To sign up for service, ask questions related to your account, or to purchase an additional cart, please contact the City of Cleveland City Clerk Office at **662-846-1471**.

For general service questions, contact our friendly Customer Care team directly by calling toll free at **1-866-440-3983** or by emailing [CustomerCareMS@MeridianWaste.com](mailto:CustomerCareMS@MeridianWaste.com).

## Sign Up for Service Alerts

Stay in the know—sign up for email and/or text alerts so we can notify you in the event of inclement weather, holidays, or other factors that might interrupt your service.

Sign up at:

[MeridianWaste.com/Service-Alert-Signup](https://MeridianWaste.com/Service-Alert-Signup)

**More Information:** [MeridianWaste.com/ClevelandMS](https://MeridianWaste.com/ClevelandMS)  
**Email:** [CustomerCareMS@MeridianWaste.com](mailto:CustomerCareMS@MeridianWaste.com)  
**Customer Care (Toll-Free):** 1-866-440-3983

